ANNEX 9: GUIDELINE FOR THE MANAGEMENT OF COVID-19 AT POINT OF ENTRY

DECEMBER 2023
GUIDELINES FOR THE ENTRY POINT SCREENING OF TRAVELLERS
(SCRENNING FOR COVID-19)

A. MANAGEMENT OF TRAVELLERS (TRAVELLING VIA LAND, SEA, AIR) TO MALAYSIA

1. All travellers are allowed to enter Malaysia regardless of their COVID-19 vaccination status and do not require a pre-departure or on-arrival COVID-19 test. There are no quarantine orders related to COVID-19 enforced by the Malaysian Government upon arrival.

2. Travellers can download and activate the MySejahtera application before or upon arrival in Malaysia to indicate their COVID-19 risk status while staying in Malaysia.

3. This protocol is applied to all categories of travellers including Umrah, Hajj, foreign workers, seafarers, and offshore workers.

Upon Arrival at Point of Entry (PoE)

1. All travellers are required to go through the thermal scanner at the Points of Entry for temperature screening.

2. Those with temperatures > 37.5 will be referred for further examination and management. Symptomatic travellers are required for a self-referral to the health screening counter/to a health facility.

3. Asymptomatic travellers may proceed for the security clearance to the immigration counter.

4. Symptomatic travellers (self-referral / thermal scanner screening) will proceed for a history taking and physical examination, followed by a RTK Antigen COVID-19 administration if required.

Management of confirmed cases of COVID-19

1. Upon being tested COVID-19 positive, to report the test result into the MySejahtera application from Day 1 of symptoms.

2. Undergo isolation for five (5) days if positive for COVID-19 and to complete daily Home Assessment Tool (HAT) in MySejahtera application.

3. Upon being released from isolation after 5 days, to continue practicing all preventive measures of COVID-19 until Day 10 such as:
   a) Wearing face mask each time leaving the house
   b) To only make necessary trips
   c) Avoid being in a crowded place
   d) Practicing hand hygiene by washing hands with soap or hand sanitizer
   e) Avoid visiting high risk groups
B. PROCEDURE FOR SEAFARERS & OFFSHORE WORKERS

Port Health Procedures

1. Crew members other than the off-signers are allowed to disembark after getting approvals from the related port authorities Maritime Department (MARDEP), MOH, and Immigration Department

2. Ships without a suspected case
   i. Upon arrival at the port, ships are to be evaluated by Assistant Environment Health Officer (AEHO).
   ii. The decision of allowing the embarkment of the ships will be made after the AEHO has reviewed the health document and other relevant documents.

3. A Port health clearance will be issued to the Captain or Shipping Agent if the ship has a valid Ship Sanitation Control Certificate (SSCC), Ship Sanitation Control Exemption Certificate (SSCEC), and satisfactory sanitary conditions.

4. Ships with a suspected case/confirmed COVID-19 cases
   i. The ship will be given quarantine status.
   ii. The shipping crew/agent is responsible to inform the port health authority of any suspected case of COVID-19 on the ships that plan to enter the Malaysian port.
   iii. Agents will be responsible to call the general practitioner / any private health care facility to get a COVID 19 RTK-Ag test done onboard.
   iv. If RTK-Ag is positive, the infected person will need to be isolated in the isolation bay if available and if the condition is not permissible, the agent will have to arrange for isolation at the hotel or any other suitable accommodation
   v. Disinfection of the affected area is mandatory to be done for any ships with confirmed COVID-19 case/s.
   vi. Quarantine status will be lifted, and free pratique will be given once:
       a. Positive case/s have been isolated
       b. All COVID-19 test results of suspected/symptomatic cases turn out negative
       c. Disinfection of affected area done

5. Isolation location for positive cases must meet isolation protocol (separate bedroom with separate lavatory). If found not conducive or does not meet the isolation protocol on board (ship), the agent can arrange for isolation in other places such as hotels or other accommodations.
6. Ships with emergency cases (a scheduled/ an unscheduled call)
   i. AEHO will need to review all the emergency requests from the shipping agent.
   ii. Verify the relevant documents and inform District Health Officer (DHO) or Port Health Officer (PHO).
   iii. The agent is responsible to arrange for a private medical team to go onboard for medical assessment.

7. Ships with death cases onboard
   i. To review and verify all the relevant documents and inform DHO or PHC for further management.
   ii. DHO/PHO will discuss with the MOH officer (Disease Control Division) for their opinion if required.

8. Shore leaves for seafarers are allowed for asymptomatic seafarers. Transportation arrangement is solely the responsibility of an agent or the shipping company. During shore leaves, seafarers should follow:
   i. COVID-19 prevention protocols measures
   ii. minimize contact with people in public places; and
   iii. closely self-monitor health status

9. All final clearance of the crew change for seafarers and also those who are in charge of navigation, electrical, engineering, or catering of the ships, signing-on or off at any port in Malaysia, is subject to MARDEP’s confirmation in taking into account the public health advice and requirements by the MOH.

**Sign-on and Sign-off Procedure for Seafarers**

1. All asymptomatic seafarers will be allowed to sign-on /sign-off.
2. For symptomatic seafarers, proceed with the RTK-Ag test (professional or supervised)
   i. If RTK-Ag test is positive, will be given HSO. The duration of the HSO as per current management of COVID-19 positive cases. Seafarers may proceed for the sign-on / sign-off procedure once the HSO has been completed.
   ii. If RTK-Ag test is negative, will be allowed sign-on /sign-off.
Disembarkation and Embarkation Procedure for Offshore Workers

1. All asymptomatic offshore workers will be allowed for disembark / embarkation procedure.
2. For symptomatic offshore workers, proceed with the RTK-Ag test (professional or supervised)
   i. If RTK-Ag test is positive, will be given HSO. The duration of the HSO as per current management of COVID-19 positive cases and will be allowed for disembark / embarkation procedure once HSO has been completed.
   ii. If RTK-Ag test is negative will be allowed for disembark / embarkation procedure
FLOW CHART FOR MANAGEMENT OF TRAVELLERS AT THE POINT OF ENTRY (POE)

1. Travellers arriving at PoE
   - Pass through the thermal scanner
     - If temperature ≤ 37.5°C, go to Immigration counter for security clearance and exit PoE.
     - If temperature > 37.5°C, go to Health assessment:
       - History taking and Physical examination
       - COVID-19 test (RTK-Ag supervised)

2. Health assessment results:
   - If positive for COVID-19, follow the current management of COVID-19 positive cases.
   - If negative, go to Immigration counter for security clearance and exit PoE.

   - Immigration counter for security clearance
   - Exit PoE with Health Assessment (HAT)